

ABSTRACT

[0094] A system and method for remote pharmacy order processing is described. Orders from hospitals are transmitted to a site for centralized order queue management. Each order is identified and added to a queue for the originating hospital. Orders are reviewed and authorized at remote order processing centers by licensed pharmacy personnel. Computers at the remote order processing centers are linked to hospital pharmacy information systems. A pharmacist at a remote order processing center selects a hospital, reviews orders from the queue for the selected hospital, and enters them directly into the hospital's pharmacy information system.

[0095] The present invention also supports service level tracking and alerts for aging orders. Commitments are specified in service level agreements. The center then processes the orders according to the commitments. Hospital specific clinical initiatives and policies are stored in a central data repository and made available to personnel to ensure hospital policy compliance.